

Impact Snapshot

FY26 | July 1, 2025 to June 30, 2026

The **Crisis Center for South Suburbia** provides services and support to victims of domestic violence through emergency shelter, housing, counseling, advocacy, prevention, and education services in the south suburbs of Chicago. These services are survivor-centered, trauma-informed, empowering, transforming, and lifesaving. In FY26, the Crisis Center served **3,153 survivors of domestic violence** and provided **24,907 hours of direct service**.

Emergency Services

The **Emergency Residential Shelter** provided **12,174 nights of safety** and shelter to **242 adults and 212 children**.

The **Nurse's Station** continues to be a necessity! A Registered Nurse (RN) is on site twice a week supporting clients with medical needs, chronic conditions, and nutrition education. The RN had **184 health appointments** in FY26.

Flexible Financial Assistance continues to help clients facing financial barriers. **342 households received flexible financial assistance**. This assistance covers client-identified needs like car repairs, childcare, changing locks on a home, security deposit, and utility assistance. Thanks to **in-kind donations** from the community, we **distributed over 9,800 essential items**, including basic necessities, baby supplies, household goods, and clothing from Neat Repeats.

92% of survivors felt hopeful for the future as a result of our interventions.

Housing

70 adults and 83 children received **23,533 nights of housing** through our **Transitional Housing & Rapid Re-Housing Programs**. These housing programs provide clients with rental assistance and supportive services for up to 24 months.

Survivor Supports

Court Advocates provide legal advocacy to survivors at the Bridgeview, Markham, and Chicago courthouses. **1,277 individuals received over 3,100 hours of support**. **622 Orders of Protection were filed**, and **95 orders were upgraded**.

Full-Time @ 555: we now have Court Advocates providing legal advocacy at the domestic violence courthouse in Chicago full-time, Monday through Friday.

630 adults and 112 children received **4,028 hours of individual and group counseling**.

Community Counseling is provided free of charge to any survivor or survivor witness of domestic violence in our community. **117 survivors received counseling support through our Aftercare services**.

99% of parents had a better understanding of the impacts of abuse on their life and the lives of their children.

Crisis Center for South Suburbia | P.O. Box 39, Tinley Park, IL 60477 | Phone: 708- 429-7255

Outreach Services

The **24/7 DV Hotline** provides crisis support, resources, and referrals. **2,025 calls were answered.** The hotline continues to provide 24/7 multimedia support including chat and text!

Medical Advocates provided **4,539 domestic violence screenings in four local hospitals** through our **Live Safe Patient Advocacy** program.

Advocates in our **Law Enforcement & Victim Outreach (LEAV) Program** worked with 44 police departments – a **16% increase from FY25**, to review **5,706 police reports** and provide **2,750 survivors with resources** and referrals.

Translated Materials: at the request of LEAV police departments, we produced translated materials for survivors of domestic violence in Spanish, Arabic, and Polish. Police officers responding to calls can now provide survivors with a resource, regardless of language barrier.

Our **Community Education & Outreach** team reached over **21,000 people** through **425 professional training, domestic violence certification training, domestic violence educational presentations**, and more!

Prevention Services

Safe Start Violence Prevention provides onsite presentations about healthy relationships and dating violence in our local schools. More than **17,885 students** participated in **566 presentations**. Safe Start **welcomed three new schools** to the program this year, bringing the total number of Safe Start schools and youth organizations to 37!

Partner Abuse Intervention Program (PAIP) is a 26-week educational group for persons who cause harm that focuses on accepting responsibility for violence and changing behaviors. **54 persons who cause harm spent 1,466 hours** participating in the program. **25 individuals successfully completed the program** this year.

Looking Ahead

The Crisis Center for South Suburbia is entering an exciting new chapter. Building on a decade of significant growth and evolution, we look forward to **welcoming a new CEO**, expanding our reach with **a new campus**, and opening our **third Neat Repeats Resale store**. Together, these milestones create new opportunities to strengthen services, deepen community partnerships, and reach even more survivors and families.

The mission continues.

Through every season of growth and change, our purpose remains constant: providing safety, support, advocacy, and hope for survivors of domestic violence. With new leadership, expanded resources, and a new three-year Strategic Plan guiding our future, we are ready to open new doors and change more lives. To our survivors, volunteers, donors, partners, and neighbors, **thank you for believing in our mission and continuing this journey with us.**

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