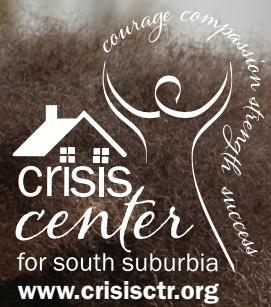


2023 *annual report*



**one in four men is a
victim of domestic violence**



**18% of children in
Illinois have *experienced*
domestic violence**

The Crisis Center has served more domestic violence survivors than ever before.



It's true – and all of those lives would not have been saved without YOU, our faithful donors. You not only ensured that **services expanded to reach more victims**, but enabled us to remain steadfast to the quality of services we have been providing for more than 44 years.

We **built a stronger foundation** so we could ultimately expand services and better meet the ever-growing needs of victims of domestic violence. In tandem with our growth, **our revenue increased 46%** from last year allowing us to achieve our goals through extensive and calculated planning, hard work, collaboration, and a passionate drive unlike any we have experienced before.

In addition to securing new and increased grant funding, you helped us by donating and shopping at our Neat Repeats resale stores. You attended our gala and golf outings, contributed to appeals, donated through Donor Advised Funds and made Required Minimum Distribution gifts from your Individual Retirement Accounts. **You demonstrated commitment** through our monthly Safety Circle giving, contributed meals to shelter families, hosted collection drives, held personal fundraisers, and so much more. **We are forever grateful.**

While we delight in celebrating our unprecedented growth, we are not ready to rest on the laurels we highlight in this annual report. **There is still so much more to do**; still so many more victims to support.

We continue to make diversity, equity and inclusion top priorities in service delivery and staff recruitment, and we look forward to learning and growing more in this area. We also launched a full-scale radio and billboard campaign and we are just now learning about the significant impact it has had on **increasing awareness of our programs and services.**

Thank you for your partnership and for putting your trust in us. As domestic violence continues to be in the forefront of the world, **we remain diligent** in meeting the needs of survivors and addressing the societal issues that contribute to domestic violence, especially in our local communities.

We can't do this work without you.

With gratitude,

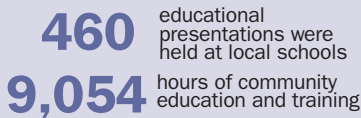
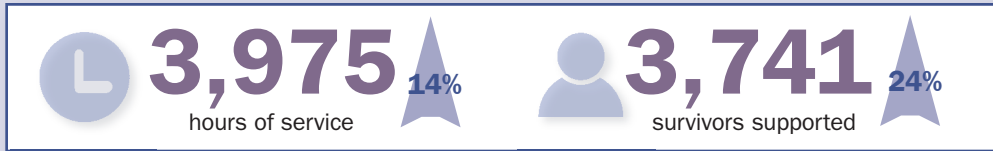


Pamela A. Kostecky
Executive Director



Jennifer Kanacki
President, Board of Directors

Unprecedented *growth*



Survey says...

- **100%** felt safer from abuse
- **99%** of our clients know more ways to plan for their safety
- **80%** were hopeful about the future
- **97%** identified community resources they can reach out to for help or support
- **89%** of children know two or more things they can do when they don't feel safe

Unprecedented *expansion*

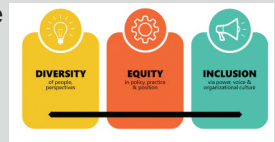
- Our foundation is solid. Our systems are stable.
- The growth we strategically planned for came to fruition.
- Today we are better meeting the growing demand for outreach and services.

agency growth



Increased revenue by **46% (2.2 million)** through grant funding, contributions and resale store sales.

Increased our workforce by **21%** and continue to integrate DEI best practices.



12,783 people impacted by a new digital marketing campaign.

Secured **100%** tax exempt status for the four-unit transitional housing apartment complex we own.

An additional **4,949** sq. feet of office space was secured.

236 people used the Recite Me feature on our website to translate content into their primary language.



volunteer growth

62 new volunteers joined our team. President Biden's Volunteer Service Award presented.



The CCSS Auxiliary donated nearly **\$20,000**.

neat repeats growth

Stores once again began hosting free basic domestic violence educational seminars called DV 101, which are open to the public.

Store revenue increased by **19%**, and store hours were expanded.



program growth

The Emergency Shelter was renovated adding bedrooms, a new multi-faceted healing space called the Tranquility Room, and more.



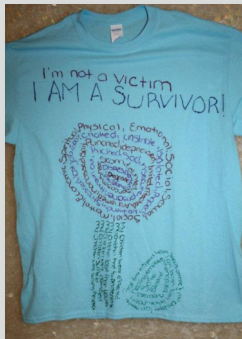
The shelter's capacity expanded by **54%** and now accommodates **54** individuals/**20** households.



100% of shelter clients who stayed at least **30** days did not return to their abuser upon exiting the program.

54 clients received **\$23,805** in assistance to help with rent, childcare, and legal fees.

Rapid Rehousing clients moved into safe community-based housing in an average of **43** days after assessment.



Staff provided trainings to Cook County Probation Officers and Social Workers on how to identify abusive behaviors.

100% of Transitional Housing clients secured permanent affordable housing.



100% of housing clients received furniture and necessities for their apartments.



Community Education's curriculum expanded to include presentations on the connection between animal abuse and domestic violence, as well as domestic violence among seniors.



New counseling groups at the shelter include Vision Boarding, Artful Expressions for Children (art therapy), and Nurturing Parenting.

We partnered with **32** local police departments and attended **12** National Night Out events.



Our Partner Abuse Intervention Program (PAIP) added a 26-week group for women who abuse.

Unprecedented *community support*

- Community collections are abundantly supporting our basic needs.
- Financial support through event sponsorships is greater than ever.
- Direct client assistance is at an all-time high.

Special Projects were successful thanks to groups like Orland Park Kiwanis and Engs Financial/Mitsubishi. Our partners at Gifts for Hope were honored for paying moving fees for over **50** clients transitioning into community-based housing, and holiday donors also ensured that **116** clients from **40** families received gifts.



Almost **\$140,000** in **Event Sponsorships** - an **11%** increase - contributed the success of our Gala, Dianne Masters Cup and the Crisis Center Classic at Prestwick Country Club.



31 groups hosted **Collection Drives** to meet our client needs.



28 Community Fundraisers generated **\$48,180** in cash and gift cards.



Financials

revenue

Government Grants	\$ 3,919,162
Neat Repeats	771,814
Contributions	789,591
Special Events	269,851
Other Income	88,634
Total Revenue	\$ 5,839,052

expenses

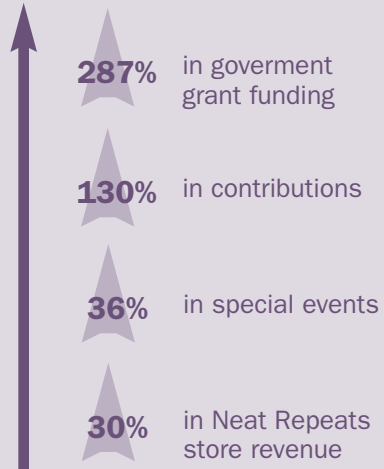
Programs	\$ 4,177,466
Fundraising	431,379
General & Admin.	640,574
Total Expenses	\$ 5,249,419

net assets

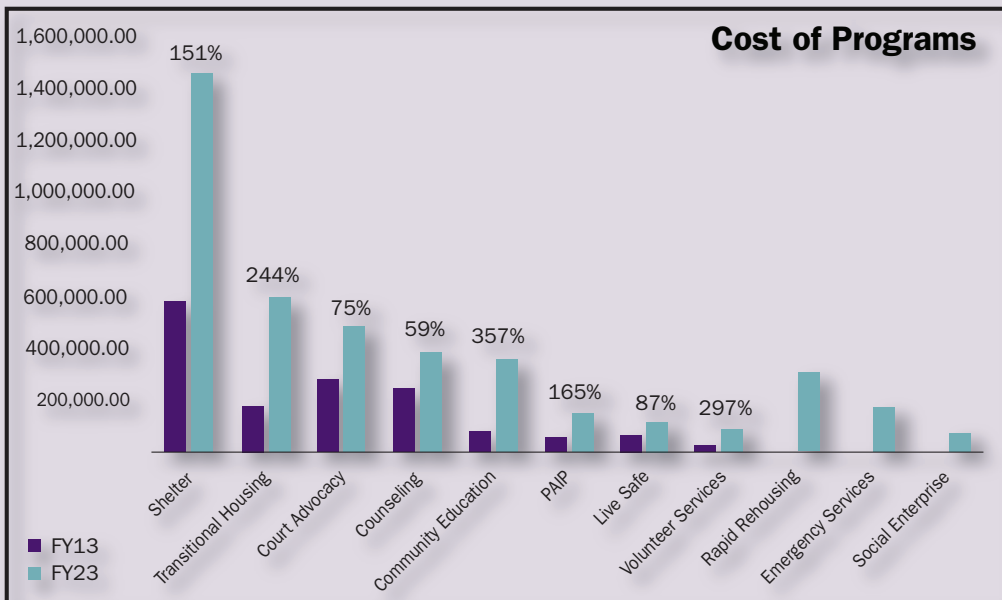
Beginning of year	\$ 2,906,865
End of year	3,496,498
Change in Net Assets	\$ 589,633

unprecedented stability

2013 vs 2023



then & now *A snapshot of growth over the past ten years*



board member *impact*

Increased personal giving by 6%.

Led our three fundraising events.

Worked as liaisons and advocates with the Village of Tinley Park.

Expanded outreach in diverse communities.

Facilitated new corporate and individual relationships.

Invited survivors as guests to community events.

Sponsored Matching Gift Campaigns.



board of *directors* and *leadership*

OFFICERS

Jennifer Kanacki - President
Elevance Health

Debra J. Fahey - Vice President
Old Plank Trail Community Bank

Mary Carol Witry - Treasurer
Retired, Oldcastle BuildingEnvelope

Brenda P. White - Secretary
Retired, The Joint Commission

Derrick Lott - President Elect
Lott Management/McDonalds

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Meghan Mokate
Finance & Strategy Officer

Christopher Beele
Sales & Volunteers Officer

Lorri Nagle
Advancement Officer

Kristina Cerney
Director of Donor Relations

Katie Brown
Impact & Innovation Director

Sarah Berger
Senior Director of Victim Services

Megan McShane
Senior Director of Clinical Services

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Agency Owner, American Family Insurance

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volunteer
get educated
advocate

Make a cash donation at crisisctr.org.

Learn more by emailing volunteer@crisisctr.org

Visit www.crisisctr.org for details

Get involved and spread the word

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www.crisisctr.org **708-429-7255**
24-hour hotline 708-429-SAFE

